

Terms and Conditions for Anchor H2O & Logistics

1. General Overview

By utilizing the courier, shipping, and delivery services of Anchor H2O & Logistics, customers agree to abide by these Terms and Conditions. These terms govern all package handling, transport, and delivery operations.

2. Scope of Services

Anchor H2O & Logistics provides local, regional, and last-mile package delivery and courier services within designated operational areas in Jamaica.

All service requests are subject to capacity, operational feasibility, and acceptance by Anchor H2O & Logistics.

3. Customer Responsibilities

Package Contents: Customers must accurately declare all contents within sent packages. Items must be non-perishable (unless agreed upon in writing) and free of illegal substances, hazardous materials, or contraband.

Packaging & Addressing: Customers are responsible for properly securing and packaging items to prevent damage during normal transit. Full and accurate recipient names, contact numbers, and delivery addresses must be provided.

4. Prohibited Items

Anchor H2O & Logistics will not accept or transport:

Explosives, firearms, weaponry, or flammable liquid/gas.

Illegal drugs, controlled substances, or illicit materials.

Hazardous, corrosive, or toxic chemicals.

Unregistered cash, currency, or high-value uninsurable items.

5. Delivery Policies & Verification

Deliveries will be attempted at the specified recipient address. Signature or phone confirmation may be required upon drop-off.

If a package cannot be delivered due to inaccurate contact details or recipient absence, re-delivery attempts or holding fees may apply.

6. Liability & Claims

Anchor H2O & Logistics is committed to safe handling but is not liable for loss or damage resulting from improper customer packaging, acts of nature, or delays caused by circumstances beyond reasonable control.

Claims for damaged or missing packages must be submitted in writing within 48 hours of delivery or expected delivery date along with proof of receipt and item value.

7. Rates and Payment

All service charges are due before drop-off unless a formal commercial account has been established.

Unclaimed packages held beyond 10 calendar days will be destroyed.

8. Contact Information

For service inquiries, tracking, or claims, contact Anchor H2O & Logistics directly at [\(876\) 317-1087](tel:8763171087)